

# TOP 10 FAMILY MEDICINE EHR SOFTWARE

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## TOP 10 FAMILY MEDICINE EHR SOFTWARE

1 athenahealth athenahealth EHR

2 Henry Schein MicroMD EMR

3 drchrono drchrono EHR

4 CareCloud CareCloud Charts

5 GE Healthcare Centricity EMR

6 Bizmatics Prognosis

7 Aprima Aprima Medical Software

8 ReLi Med Solutions ReLiMed EMR

9 1st Providers Choice 1st Providers Choice EHR

10 EncounterWorks EncounterWorks



## HOW THESE RANKINGS WERE GENERATED

This ranking was determined using a number of factors including industry standing, public opinion of software, social media presence, and available software features relevant to the needs of a small business. This ranking should serve as a rough estimate of software suitability, and more in-depth analysis can be taken below or by using our EHR software comparison.





## SHORTLISTING EHR VENDORS CHECKLIST



1



Research EHR employed by similar sized practices in the same specialty

2



Identify market leading solutions which offer some support in your specialty

3



Leverage professional network for recommendations based on their experience

4



Identify any specialty-specific EHRs

5



Compile initial shortlist of vendors

6



Produce an RFI document and send to vendor shortlist

7



Narrow shortlist based on RFI responses

8



Compile requirements and business processes in an RFP document

9



Narrow shortlist based on RFP responses to produce final shortlist



## SENDING EHR RFP CHECKLIST



1



Provide practice background

2



Provide project background - why are you selecting a new EHR?

3



Provide in-depth, end-to-end timeline for EHR selection and implementation

4



Outline all EHR requirements and their priority

5



Request at least three references from practices similar to your own

6



Request information on vendor implementation team personnel and their experience

7



Provide a deadline for RFP responses and information on when you'll be in contact

8



Send out RFP to EHR vendor shortlist





## WHY NOT CREATE YOUR OWN COMPARISON?

With our free comparison engine you can build your own side-by-side comparison of leading EHR solutions. Narrow down your shortlist using filters including:

- Software Features
- Delivery Platform
- Practice Size

**FIND & COMPARE EHR**



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OVERVIEW	athenahealth EHR	MicroMD EMR	drchrono EHR	CareCloud Charts
PRODUCT NAME	athenahealth EHR	MicroMD EMR	drchrono EHR	CareCloud Charts
DELIVERY PLATFORM				
CLOUD	✓	✓	✓	✓
ON-PREMISE	✗	✓	✗	✗
ADDITIONAL INFORMATION				
IOS APP	✓	✓	✓	✓
ANDROID APP	✓	✗	✗	✓
MULTI-OFFICE	✓	✓	✓	✓
WEB APP	✗	✓	✓	✓
COMPLIANCE				
HIPAA	✓	✓	✓	✓



ICD-10	✓	✓	✓	✓
CPT	✓	✓	✓	✓
HL7	✓	✓	✓	✓
<b>SPECIALTY</b>				
ALLERGY AND IMMUNOLOGY	✗	✗	✓	✓
ANESTHESIOLOGY	✗	✗	✓	✗
BARIATRICS	✗	✗	✓	✗
CARDIOLOGY	✓	✓	✓	✓
COMMUNITY HEALTH CENTERS	✗	✗	✗	✓
CORRECTIONAL HEALTH	✗	✗	✗	✗
DENTISTRY	✗	✗	✗	✗
DERMATOLOGY	✗	✓	✓	✗
DIALYSIS CLINIC	✗	✗	✗	✗
ENDOCRINOLOGY	✗	✓	✓	✓

FAMILY MEDICINE	✓	✓	✓	✓
GASTROENTEROLOGY	✗	✓	✓	✓
GENERAL PRACTITIONER	✗	✓	✓	✓
INFECTIOUS DISEASES	✗	✓	✓	✓
INTERNAL MEDICINE	✗	✓	✓	✓
MENTAL AND BEHAVIORAL HEALTH	✗	✓	✓	✗
NEPHROLOGY	✗	✓	✓	✓
NEUROLOGY AND NEUROSURGERY	✗	✓	✓	✓
OBSTETRICS AND GYNECOLOGY	✓	✓	✓	✗
OCCUPATIONAL MEDICINE	✗	✗	✓	✗
ONCOLOGY AND HEMATOLOGY	✗	✗	✓	✗
OPHTHALMOLOGY	✗	✗	✓	✓
ORTHOPEDICS AND SPORTS MEDICINE	✓	✓	✓	✓
OTOLARYNGOLOGY	✗	✓	✓	✓

PAIN MANAGEMENT	×	✓	✓	✓
PEDIATRICS	✓	×	✓	×
PHYSICAL THERAPY AND REHABILITATION	×	×	✓	✓
PLASTIC SURGERY	×	✓	✓	✓
PODIATRY	✓	✓	✓	✓
PROCTOLOGY	×	×	✓	✓
PULMONOLOGY	×	✓	✓	✓
RADIOLOGY	×	×	✓	×
RHEUMATOLOGY	×	✓	✓	✓
SLEEP MEDICINE AND CENTERS	×	×	✓	×
SPEECH THERAPY	×	×	×	×
SURGERY	×	×	✓	✓
URGENT CARE	×	✓	✓	✓
UROLOGY	×	✓	✓	✓

VASCULAR DISEASES AND PHLEBOLOGY	✗	✗	✓	✓
OTHER SPECIALTIES	✗	✓	✗	✗
CHIROPRACTIC	✗	✗	✗	✗
<b>PRACTICE SIZE</b>				
SOLO PRACTICE	✓	✓	✓	✓
1-10 PHYSICIANS	✓	✓	✓	✓
11-50 PHYSICIANS	✓	✓	✓	✓
OVER 50 PHYSICIANS	✓	✗	✓	✓
<b>SOFTWARE FEATURES</b>				
APPOINTMENT MANAGEMENT	✓	✓	✓	✓
BILLING MANAGEMENT	✓	✓	✓	✓
CLINICAL WORKFLOW	✓	✓	✓	✓
DOCUMENT MANAGEMENT	✓	✓	✓	✓
EM CODING	✗	✓	✓	✓

INSURANCE AND CLAIMS	✗	✓	✓	✓
LAB INTEGRATION	✓	✓	✓	✓
MEDICAL TEMPLATES	✓	✓	✓	✓
PATIENT DEMOGRAPHICS	✗	✓	✓	✓
PATIENT HISTORY	✓	✓	✓	✓
PATIENT PORTAL	✓	✓	✓	✓
REFERRALS	✓	✓	✓	✓
REPORTING AND ANALYTICS	✓	✓	✓	✓
SCHEDULING	✓	✓	✓	✓
VOICE RECOGNITION	✓	✓	✓	✓
E-PRESCRIPTION	✗	✗	✓	✓
REVIEWS				
REVIEW SCORE				
OTHER INFORMATION				

<b>IMPLEMENTATION COST</b>		EMR-only: \$430 provider/month (includes provider login plus up to 4 additional user logins)		
<b>PRACTICES</b>			4,000	
<b>USERS</b>			10,000	
<b>ONC-ATCB</b>	2014	2015	2014	2014
<b>ONC-ATCB CERTIFYING BODY</b>	ISCA Labs	Drummond	InfoGard Laboratories	Drummond
<b>PRICING</b>	Pricing not available		Pricing not available	From \$349 / provider / month





ICD-10	✓	✓	✗	Data currently unavailable.
CPT	✗	✓	✗	
HL7	✗	✓	✗	
<b>SPECIALTY</b>				
ALLERGY AND IMMUNOLOGY	✓	✓	✓	✗
ANESTHESIOLOGY	✓	✗	✗	✗
BARIATRICS	✓	✗	✗	✗
CARDIOLOGY	✓	✓	✓	✗
COMMUNITY HEALTH CENTERS	✓	✓	✓	✓
CORRECTIONAL HEALTH	✓	✓	✗	✗
DENTISTRY	✓	✓	✗	✗
DERMATOLOGY	✓	✓	✓	✗
DIALYSIS CLINIC	✓	✗	✗	✗
ENDOCRINOLOGY	✓	✓	✓	✓

FAMILY MEDICINE	✓	✓	✓	✓
GASTROENTEROLOGY	✓	✓	✓	✓
GENERAL PRACTITIONER	✓	✓	✓	✓
INFECTIOUS DISEASES	✓	✓	✓	✓
INTERNAL MEDICINE	✓	✓	✓	✓
MENTAL AND BEHAVIORAL HEALTH	✓	✓	✗	✓
NEPHROLOGY	✓	✓	✓	✗
NEUROLOGY AND NEUROSURGERY	✓	✓	✓	✗
OBSTETRICS AND GYNECOLOGY	✓	✓	✓	✓
OCCUPATIONAL MEDICINE	✓	✓	✗	✗
ONCOLOGY AND HEMATOLOGY	✓	✓	✓	✗
OPHTHALMOLOGY	✓	✓	✗	✗
ORTHOPEDICS AND SPORTS MEDICINE	✓	✓	✓	✓
OTOLARYNGOLOGY	✓	✓	✗	✓

PAIN MANAGEMENT	✓	✓	✓	✓
PEDIATRICS	✓	✓	✓	✓
PHYSICAL THERAPY AND REHABILITATION	✓	✗	✓	✗
PLASTIC SURGERY	✓	✓	✗	✗
PODIATRY	✓	✓	✓	✓
PROCTOLOGY	✓	✗	✗	✗
PULMONOLOGY	✓	✓	✓	✓
RADIOLOGY	✓	✓	✗	✗
RHEUMATOLOGY	✓	✓	✓	✓
SLEEP MEDICINE AND CENTERS	✓	✓	✓	✓
SPEECH THERAPY	✓	✓	✗	✗
SURGERY	✓	✓	✗	✗
URGENT CARE	✓	✓	✗	✓
UROLOGY	✓	✓	✓	✓

VASCULAR DISEASES AND PHLEBOLOGY	✓	✗	✗	✗
OTHER SPECIALTIES	✓	✓	✗	✗
CHIROPRACTIC	✗	✗	✗	✗
<b>PRACTICE SIZE</b>				
SOLO PRACTICE	✗	✓	✓	✓
1-10 PHYSICIANS	✗	✓	✓	✓
11-50 PHYSICIANS	✓	✓	✓	✓
OVER 50 PHYSICIANS	✓	✓	✓	✗
<b>SOFTWARE FEATURES</b>				
APPOINTMENT MANAGEMENT	✓	✓	✗	✓
BILLING MANAGEMENT	✓	✓	✓	✓
CLINICAL WORKFLOW	✗	✓	✓	✓
DOCUMENT MANAGEMENT	✗	✓	✗	✓
EM CODING	✗	✓	✓	✓

INSURANCE AND CLAIMS	✗	✓	✗	✓
LAB INTEGRATION	✓	✓	✓	✓
MEDICAL TEMPLATES	✗	✓	✗	✓
PATIENT DEMOGRAPHICS	✓	✓	✓	✓
PATIENT HISTORY	✓	✓	✓	✓
PATIENT PORTAL	✗	✓	✓	✓
REFERRALS	✗	✓	✗	✓
REPORTING AND ANALYTICS	✓	✓	✓	✓
SCHEDULING	✓	✓	✗	✓
VOICE RECOGNITION	✗	✓	✓	✓
E-PRESCRIPTION	✓	✓	✗	✓
REVIEWS				
REVIEW SCORE				
OTHER INFORMATION				

<b>IMPLEMENTATION COST</b>		4 weeks		
<b>PRACTICES</b>				1000
<b>USERS</b>	35,000			1000
<b>ONC-ATCB</b>	2014	2015 edition		2014
<b>ONC-ATCB CERTIFYING BODY</b>	Drummond			Drummond Group
<b>PRICING</b>	Pricing not available	SaaS / subscription pricing model		

**OVERVIEW**

**PRODUCT NAME**

1st Providers Choice EHR

EncounterWorks

**DELIVERY PLATFORM**

**CLOUD**



**ON-PREMISE**



**ADDITIONAL INFORMATION**

**IOS APP**



**ANDROID APP**



**MULTI-OFFICE**



**WEB APP**



**COMPLIANCE**

**HIPAA**





ICD-10	✓	✓
CPT	✓	✗
HL7	✓	✗
<b>SPECIALTY</b>		
ALLERGY AND IMMUNOLOGY	✓	✓
ANESTHESIOLOGY	✓	✓
BARIATRICS	✓	✓
CARDIOLOGY	✓	✓
COMMUNITY HEALTH CENTERS	✗	✓
CORRECTIONAL HEALTH	✗	✓
DENTISTRY	✗	✗
DERMATOLOGY	✗	✓
DIALYSIS CLINIC	✗	✓
ENDOCRINOLOGY	✓	✓

FAMILY MEDICINE	✓	✓
GASTROENTEROLOGY	✓	✓
GENERAL PRACTITIONER	✓	✓
INFECTIOUS DISEASES	✗	✓
INTERNAL MEDICINE	✓	✓
MENTAL AND BEHAVIORAL HEALTH	✓	✓
NEPHROLOGY	✗	✓
NEUROLOGY AND NEUROSURGERY	✓	✓
OBSTETRICS AND GYNECOLOGY	✓	✓
OCCUPATIONAL MEDICINE	✓	✓
ONCOLOGY AND HEMATOLOGY	✗	✓
OPHTHALMOLOGY	✓	✓
ORTHOPEDICS AND SPORTS MEDICINE	✓	✓
OTOLARYNGOLOGY	✓	✓

PAIN MANAGEMENT	✓	✓
PEDIATRICS	✓	✓
PHYSICAL THERAPY AND REHABILITATION	✓	✓
PLASTIC SURGERY	✗	✓
PODIATRY	✓	✓
PROCTOLOGY	✗	✓
PULMONOLOGY	✗	✓
RADIOLOGY	✗	✓
RHEUMATOLOGY	✓	✓
SLEEP MEDICINE AND CENTERS	✓	✓
SPEECH THERAPY	✓	✓
SURGERY	✗	✓
URGENT CARE	✓	✗
UROLOGY	✓	✓

VASCULAR DISEASES AND PHLEBOLOGY	✓	✓
OTHER SPECIALTIES	✓	✓
CHIROPRACTIC	✗	✓
<b>PRACTICE SIZE</b>		
SOLO PRACTICE	✓	✗
1-10 PHYSICIANS	✓	✗
11-50 PHYSICIANS	✓	✓
OVER 50 PHYSICIANS	✓	✓
<b>SOFTWARE FEATURES</b>		
APPOINTMENT MANAGEMENT	✓	✓
BILLING MANAGEMENT	✓	✓
CLINICAL WORKFLOW	✓	✓
DOCUMENT MANAGEMENT	✓	✓
EM CODING	✗	✗

INSURANCE AND CLAIMS	✓	✗
LAB INTEGRATION	✓	✓
MEDICAL TEMPLATES	✓	✓
PATIENT DEMOGRAPHICS	✓	✓
PATIENT HISTORY	✗	✓
PATIENT PORTAL	✓	✓
REFERRALS	✗	✓
REPORTING AND ANALYTICS	✓	✓
SCHEDULING	✓	✓
VOICE RECOGNITION	✓	✓
E-PRESCRIPTION	✓	✓
REVIEWS		
REVIEW SCORE		
OTHER INFORMATION		

<b>IMPLEMENTATION COST</b>		8 weeks
<b>PRACTICES</b>		
<b>USERS</b>		
<b>ONC-ATCB</b>	2014	2011 edition and 2014 edition
<b>ONC-ATCB CERTIFYING BODY</b>	ICSA Labs	
<b>PRICING</b>	No Pricing Information Available	SaaS / subscription pricing model

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